

T.W.R. Commercial Ltd

OEM guidance Guarantee & Warrantees

TWR Commercial Guidance
Guarantee & Warrantees

TWR Commercial Ltd.

TWR Commercial
Ltd

Guarantee & Warrantees

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Guarantees

T.W.R. Commercial Ltd

Certificate of Guarantee

Conditions of the guarantee

This certificate covers the powder - coating applied to the aluminium systems supplied by Smart Systems Limited.

This guarantee covers the coated aluminium against the following faults:

- Peeling, powdering and blistering.
- Corrosion, except due to bending or folding after the application of the paint.
- Chalking, fading and loss of sheen out of the Qualicoat regulation.
- Filiform corrosion.

Duration of the guarantee

25 years

Aftercare

The end user of this guarantee is responsible for the maintenance and cleaning of the product (See Smart Cleaning, Maintenance and Repair Manual).

If the end user is in one of the conditions to use this guarantee, T.W.R. Commercial Ltd shall search for the best solution to recover work to its normal state, in conjunction with Smart Systems Ltd.

Craig Buist
Commercial Manager

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Woodbine Street
Hendon
Sunderland
SR1 2NL

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Exclusions

Are excluded from the guarantee:

1. Wilful, intentional or accidental damage.
2. Damage caused by war, terrorist action or sabotage, Strikes, trade dispute, rebellion, civil disturbance, requisitioning, government or other authority's regulations. Direct or indirect causes of blowing up, a temperature of more than degrees C, radio activity, poison, explosive or dangerous nuclear states.
3. Damage caused by poor workmanship by not following normal working practices.
4. Damage caused by changes made to the profiles or materials afterwards.
5. All damaging on the coating due to unusual use and normal ageing caused by mechanical contact large changes and thermal shocks rubbing of items or objects damaging not affecting the anaesthetic appearance of the work poor water drainage of the concept aggressive and polluted environment.
6. Indirect loss or tort or delicate or otherwise for loss whether consequential or otherwise howsoever caused.
7. Damage due to the cleaning or attach of the materials due to non-neutral chemicals.
8. Damage due to the use of the products due to installation they were not designed or intended to be used.
9. Slowing down or delaying the repair of preventative repair due to testing or inspection.
10. The material coated is sited within direct influences of zones of salt water (within 500 metres of high tide line) acid or industrial or other aggressive emission sources which are known or believed to be damaging or corrosive to thermosetting powder coatings.
11. The whole or partial replacement of the profiles or parts of it.
12. Direct or indirect damage due to deformation of the materials after coating.
13. Damage due to one or more electric current due to the use of alloys or materials which are not compatible with aluminium, copper, lead, zinc etc.
14. Less than 5% of the exposed external surface is affected.

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Vredestin Sealing Systems BV

Corialis
Wasslandlaan 15
9160 Lokeren
Belgie

Guarantee for black EPDM-profiles

The material does meet all requirements laid down in DIN 7863

Vredestin Sealing Systems guarantees its EPDM extrusions for a period of **10 years** for their performance, under normal circumstances, subject to use in a satisfactory designed and manufactured systems and appropriate procedures.

The burden of proof that a quality-failure can be traced back to the rubber material rests with the customer. All the eventual announcements of complaints must reach our address written.

This guarantee is transferable to both Smart Systems and TWR Trade Frames.

Corialis is the parent company of Smart Systems

Dortrend International Ltd,

Riverside Business Centre,
Worcester Rd,
Stourport-on-Severn,
Worcestershire
DY13 9BZ

Antiligature

A range of products carefully designed and manufactured by Dortrend for use where there is a danger of self harm, such a detention centres and mental institutions. The full range will appear here soon.

This PDF is a brochure which shows the handle used on all Slide and Superslide Windows.



ANT5PL

Pull handle on plate. Designed to prevent barricading whilst allowing sufficient grip to operate the sliding windows. This handle is riveted through the back plate and onto the frame for added security.

Sobinco & TWR (Stays)

Product Liability

Warranty

Our warranty is in any event limited to repairing or replacing defective or non-conforming goods free of charge and if this is not possible, restitution of the invoiced price.

This warranty is only valid during a time period of one year after either the installation date.

This warranty is not valid in case of unprofessional installation, bad maintenance and external negative effects.

We are not liable for expenses for assembly and disassembly and all other direct or in direct expenses.

Guarantees

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White Paper

TWR Commercial Ltd